Medical Examiner Department

Business Plan Report

Customer

Objective Name

Owner(s)

Body Disposition Requests Processed / Approved per Florida Statute (ES1-1)

Marie Alexander George Hime Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Parent Objectives

Measures Owner(s)

Body Disposition Requests processed and approved annually

Bruce Hyma Jorge Rivera-Morales Marie Alexander Xavier Valdes-Pages

Requests for Cremations, Anatomical Dissections and Sea Burials Processed by Fiscal Year

Performance Graph

Initiatives Linked To Measure

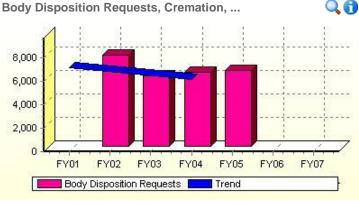
Owner(s)



Child Measures Linked To Measure

ACTUAL GOAL

DATE



good direction

updated: 3/7/2006

Owner(s)

Marie Alexander George Hime Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Comply with Florida Administrative Code - Bone & Tissue Procurement (ES1-1)

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Parent Objectives

Measures

Bone & Tissue Cases processed annually (Fiscal Year)

George Hime Bruce Hyma Jorge Rivera-Morales Marie Alexander Xavier Valdes-Pages

Initiatives Linked To Measure

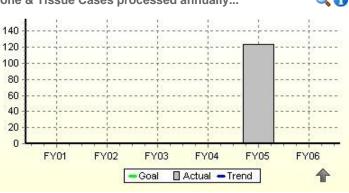
Owner(s)

Owner(s)

Performance Graph

Bone & Tissue Cases processed annually...

Q 6



n good direction

updated: 3/7/2006

Child Measures Linked To Measure

Public Interment Program (ES1-1)

Marie Alexander Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages Medical Examiner

Initiatives Linked To Objective

Owner(s) GrandParent Objectives

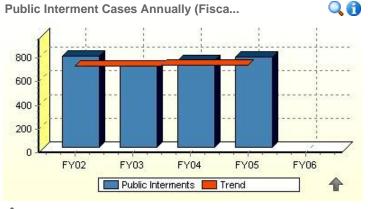
Parent Objectives

Measures

Public Interment Cases Annually (Fiscal Year)

Number of cases interred annually.

Performance Graph



good direction

updated: 3/7/2006

Owner(s)

Marie Alexander George Hime Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Fulfill Statutory Mandate (FS Chapter 406) (ES1-1)

Marie Alexander Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

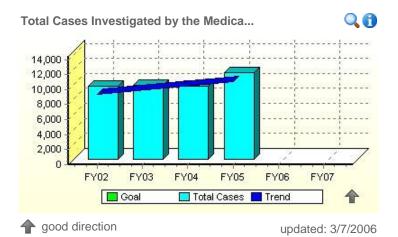
Parent Objectives

Measures Owner(s)

Total Number of Cases Investigated/Processed by the Medical Examiner - Marie Alexander Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages Fiscal Year

This measure includes the following: Telephone Cases, Skeleton Examinations, External Examinations, Non-ME Cases, Non-Human Remains, Cremations Approvals, Autopsies as well as Pathology and Toxicology Consult Cases and Bone & Tissue Cases.

Performance Graph Initiatives Linked To Measure Owner(s)



Child Measures Linked To Measure

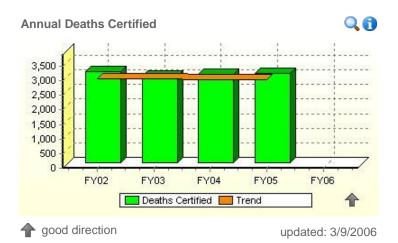
ACTUAL GOAL DATE

Annual Death Investigations (Autopsies, External Examinations, Skeletal Examinations and Telephone Cases)

Marie Alexander Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

The deaths certified annually are those deaths the medical examiner investigated and certified, that is, provided the cause and manner of death. This number also includes deaths tracked by telephone (T-cases) which have been certified by private physicians but which fall under the medical examiner's jurisdiction.

Performance Graph



Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

Autopsies performed monthly n/a n/a

Autopsy protocol preparation time (working days)

Bruce Hyma Veronica Melton-Lamar Marie Alexander Jorge Rivera-Morales Xavier Valdes-Pages Goal (working days)

Trend

Average time for preparation (days)

Performance Graph Initiatives Linked To Measure

Autopsy protocol preparation time (day... Child Measures Linked To Measure

ACTUAL GOAL DATE

ACTUAL GOAL DATE

Jan 2005 Jun 2005 Dec 2005 Jun 2006 Dec 2006 Jun 2007 Dec 2007

Owner(s)

good direction

updated: 4/4/2006

Medical Examiner Release Time (hours) (PS 1-2)

Marie Alexander Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Parent Objectives

Measures

Medical Examiner Release Time

Average time (hours) for body processing

Performance Graph

Marie Alexander Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

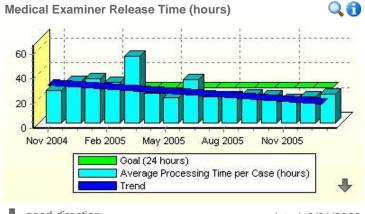
Initiatives Linked To Measure

Owner(s)

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE



good direction

updated: 2/21/2006

Forensic Toxicology Laboratory Activity (ES 1-1)

Marie Alexander George Hime Eleanor Lieberman Jorge Rivera-Morales Xavier Valdes-Pages Medical Examiner

Initiatives Linked To Objective

Owner(s) **GrandParent Objectives**

Parent Objectives

Measures

Toxicology Cases Processed (ME District 11, Miami-Dade)

Toxicology cases processed for deaths investigated per State Statute.

Performance Graph

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE



good direction

updated: 3/9/2006

Toxicology Cases Received - (ME District 11, Miami-Dade)

Marie Alexander George Hime Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Yearly count of all cases recieved by the laboratory from Miami Dade Medical Examiners

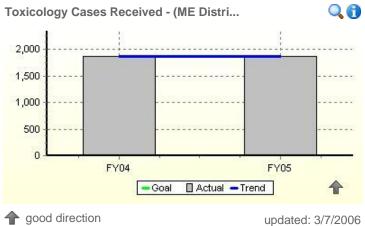
Performance Graph

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE



Toxicology Tests Performed - (ME District 11, Miami-Dade)

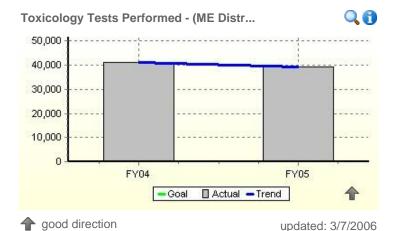
Marie Alexander George Hime Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Yearly count of all tests performed on Miami Dade ME cases

Initiatives Linked To Measure **Performance Graph** Owner(s)

Owner(s) Marie Alexander George Hime Bruce Hyma Jorge Rivera-Morales

Xavier Valdes-Pages



Child Measures Linked To Measure

ACTUAL GOAL **DATE**

Toxicology Cases Processed (Outside Districts)

Marie Alexander George Hime Bruce Hyma Jorge Rivera-Morales

Toxicology cases processed for other Florida Medical Examiner Districts and Law Enforcement Agencies (State, Federal and International)

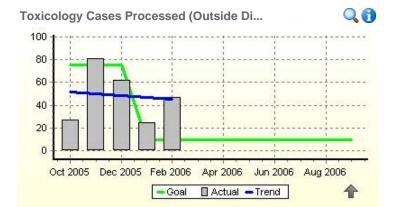
updated: 3/9/2006

Performance Graph

good direction

Performance Graph

Initiatives Linked To Measure Owner(s)



Child Measures Linked To Measure

ACTUAL GOAL DATE

Toxicology Cases Recieved - (Outside Districts)

Marie Alexander George Hime Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Yearly count of all cases recieved from outside agencies

Toxicology Cases Recieved - (Outside D... 1,200 1,000 800 600 400 200 FY04 FY05 - Goal Actual -Trend

Child Measures Linked To Measure

Initiatives Linked To Measure

ACTUAL GOAL **DATE**

Owner(s)

good direction updated: 3/7/2006 Yearly count of all tests performed on cases received from outside agencies

rearry count of an tests performed on cases received from outside agencie

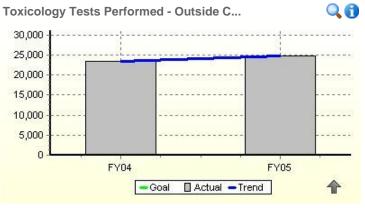
Performance Graph Initiatives Linked To Measure

updated: 3/7/2006

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE



ngood direction

Forensic Imaging Unit Activity (ES 1-1)

Marie Alexander Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages Medical Examiner

Initiatives Linked To Objective

Owner(s) GrandParent Objectives

Parent Objectives

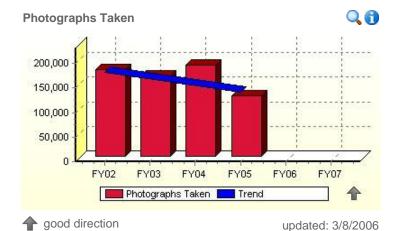
Measures Owner(s)

Photographs Taken Marie Alexander Bruce Hyma Eleanor Lieberman Jorge Rivera-Morales

an Jorge Rivera-Morales Xavier Valdes-Pages

Photographs of autopsies, examinations, skeletal remains, non-ME cases and scenes.

Performance Graph Initiatives Linked To Measure Owner(s)



Child Measures Linked To Measure

Meet Budget Targets (ME)

Bruce Hyma

Initiatives Linked To Objective

Owner(s)

08

GrandParent Objectives

Planned necessary resources to meet current and future operating and capital needs (priority outcome)

Parent Objectives

(ES8.2.1) Meet Budget Targets

Measures

Revenue: Total (Medical Examiner)

Bruce Hyma Marie Alexander Eleanor Lieberman Jorge Rivera-Morales Yeseny Serra Xavier Valdes-Pages

Total revenue in \$1,000s (from FAMIS)

Revenue: Total (Medical Examiner)

Performance Graph

Initiatives Linked To Measure

Owner(s)

Owner(s)

Owner(s)

Neveriue. Total (Medical Examine)					40	
2,500						
2,000			1	1		
1,500				55050		
1,000				200000		
500		1 - 1		10,75,500		
0 1 ; FY04 Q1	FY04 Q4	FY05 Q3	FY06	Q2 I	Y07 Q1	FY07 Q4

- Goal

Child Measures Linked To Measure

		ACTUAL	GOAL	DATE
	Revenue - General Fund Contribution, Fund 110	1941	1941	FY06 Q2
	Revenue - Special Services, Fund 110	162	238	FY06 Q2
$\overline{\mathbf{v}}$	Revenue Trust Fund 600	3	33	FY06 Q2

ngood direction

updated: 3/1/2006

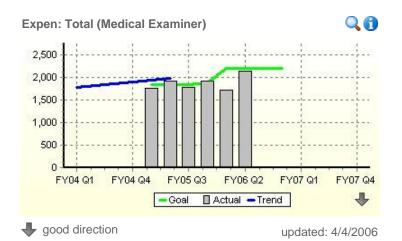
Expen: Total (Medical Examiner)

Bruce Hyma Jorge Rivera-Morales Yeseny Serra Marie Alexander Xavier Valdes-Pages

Total expenditures in \$1,000s (from roll-up of Personnel, Other Operating, and Capital)

Actual -Trend

Performance Graph Initiatives Linked To Measure



		ACTUAL	GOAL	DATE
	Expen: Capital Fund 600 (Medical Examiner)	0	8	FY06 Q2
	Expen: Other Operating Fund 600 (Medical Examiner)	34	15	FY06 Q2
	Expen: Personnel Fund 600 (Medical Examiner)	0	6	FY06 Q2
	Expen: Personnel Fund 110 (Medical Examiner)	\$1,494	\$1,602	FY06 Q2
	Expen: Other Operating Fund 110 (Medical Examiner)	\$569	\$550	FY06 Q2
\blacksquare	Expen: Capital Fund 110 (Medical Examiner)	\$42	\$27	FY06 Q2

Autopsy Reports Preparation Time (PS 1-2)

Marie Alexander George Hime Jorge Rivera-Morales Xavier Valdes-Pages

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Parent Objectives

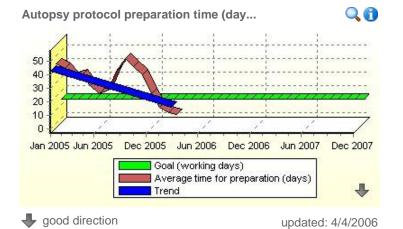
Measures Owner(s)

Autopsy protocol preparation time (working days)

Bruce Hyma Veronica Melton-Lamar Marie Alexander Jorge Rivera-Morales Xavier Valdes-Pages

Average time needed to prepare an autopsy protocol for release to public. Time starts with dictation date and ends with the date that the autopsy protocol is signed by Medical Examiner

Performance Graph Initiatives Linked To Measure Owner(s)



Child Measures Linked To Measure

Reduce the average number of days unclaimed remains are housed in the morgue.(PS 1-2)

Marie Alexander Bruce Hyma Jorge Rivera-Morales Sharmaine Tyler-Luke Xavier Valdes-Pages

Initiatives Linked To Objective

Owner(s)

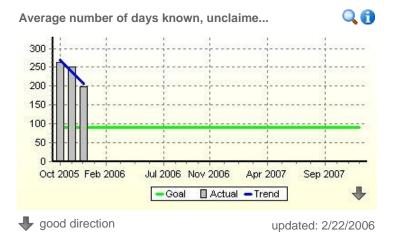
GrandParent Objectives

Parent Objectives

Measures

Average number of days known, unclaimed remains are housed in the morgue.

Performance Graph



Owner(s)

Marie Alexander Sharmaine Tyler-Luke Jorge Rivera-Morales Xavier Valdes-Pages

Initiatives Linked To Measure Owner(s)

Child Measures Linked To Measure

Scene Investigatons by Medical Examiners (ES1-1)

Marie Alexander Bruce Hyma Eleanor Lieberman Jorge Rivera-Morales Xavier Valdes-Pages
Medical Examiner

Initiatives Linked To Objective

Owner(s) GrandParent Objectives

Parent Objectives

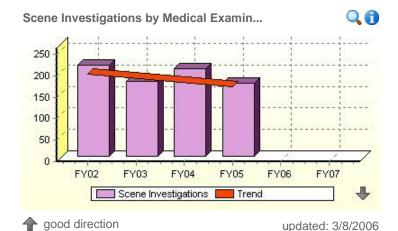
Measures Owner(s)

Scene Investigations by Medical Examiners

Marie Alexander Bruce Hyma Eleanor Lieberman Jorge Rivera-Morales Xavier Valdes-Pages

Medical Examiners will conduct an investigation at a scene of death when the body is still at the scene. These death scenes consist primarily of violent deaths including homicides, industrial and traffic accidents, some suicides and any death scene where law enforcement requests the Medical Examiner's presence. A Medical Examiner is available to respond 24 hours/day, 7 days/week and 365 days/year.

Performance Graph Initiatives Linked To Measure Owner(s)



Child Measures Linked To Measure

Web enabled 24 Hr Medical Examiner information (PS1 -7)

Marie Alexander George Hime Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Parent Objectives

Measures Owner(s)

CME Implementation (Percent Complete)

Jorge Rivera-Morales Marie Alexander Bruce Hyma Xavier Valdes-Pages

Acquisition, Implementation, Staff Training and Data conversion from previous system. The web-enabled case management system (CME) currently integrates ME functions across administration, investigations, medical staff, records, forensic imaging, toxicology, and the morgue. The current goal is to provide access to law enforcement agencies, criminal justice and legal communities. Acquisition and implementation of the LIMS system will complete technological integration bringing laboratory information online.

Performance Graph Initiatives Linked To Measure Owner(s)

updated: 3/13/2006

CME Implementation Milestone Qn Actual: 50 Goal: 50 Period: FY05 good direction

Child Measures Linked To Measure

Provide medicolegal death investigation and forensic photography seminars (PS1-7)

Marie Alexander George Hime Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages Medical Examiner

Initiatives Linked To Objective

Owner(s) GrandParent Objectives

Parent Objectives

Measures Owner(s)

Number of profesionals attending medical examiner seminars.

Marie Alexander Bruce Hyma Eleanor Lieberman Jorge Rivera-Morales Xavier Valdes-Pages

The Medical Examiner department offers intensive, 40-hour seminars in death investigation and forensic photography for law enforcement, medical, and legal profesions from Miami-Dade County and outside agencies.

Performance Graph Initiatives Linked To Measure Owner(s)



Child Measures Linked To Measure

Expand awareness of death investigation processes (PS1-7)

Marie Alexander Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

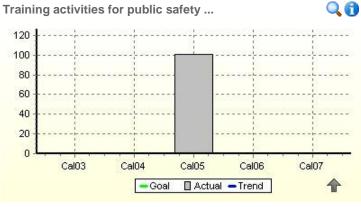
Parent Objectives

Measures Owner(s)

Training activities for public safety agencies and the community Marie Alexander Xavier Valdes-Pages Bruce Hyma Jorge Rivera-Morales

Medical Examiner staff provide training activities for public safety agencies, educational and community institutions.

Performance Graph Initiatives Linked To Measure Owner(s)



 Child Measures Linked To Measure

Owner(s)

Objective Name

Medical Examiners contribute to law enforcement and support the judicial process (PS5-1).

Marie Alexander Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Parent Objectives

Measures Owner(s)

Medical Examiner's contribution to depositions, pre-trial meetings/conferences and trials.

Marie Alexander Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Medical Examiners are subpoenaed as expert witnesses in criminal and civil litigation. They must be prepared to give testimony in depositions and at trial in state and federal court. The preparation process involves pre-trial meetings/conferences with plaintiff and defense council.

Performance Graph

Initiatives Linked To Measure

Owner(s)

Medical Examiner's contribution to dep...



Child Measures Linked To Measure

ACTUAL GOAL

DATE

250 200 150 100

50 Cal04 Cal03 Cal05 Cal06 Cal07 -Goal ☐ Actual — Trend

good direction

updated: 3/9/2006